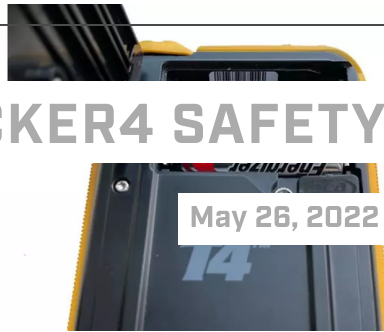

BCA TRACKER4 SAFETY RECALL NOTICE



BCA, in cooperation with the U.S. Consumer Product Safety Commission and Health Canada, is issuing a voluntary recall of a small number of Tracker4 units due to a switch plastics production issue.

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Backcountry Access (BCA), in cooperation with the U.S. Consumer Product Safety Commission (CPSC) and Health Canada, is issuing a voluntary recall of a small number of [Tracker4 avalanche transceivers](#) due to a switch plastics production issue.

This issue impacts certain [Tracker4 beacons](#) with serial numbers that start with 21H05 or 21H06 sold after June 1, 2021. The affected units may have been purchased as a part of a [Tracker4 rescue package](#) or as a [standalone unit](#).

The reason for the recall is a switch plastics production issue that may result in the switch falling off the transceiver. If this occurs, the user would not be able to turn the transceiver on and off, preventing the ability to transmit or search for a discoverable electronic signal in the event of an avalanche. There have been no reported incidents in which the Tracker4 switch issue has contributed to a fatality, injury, or other damage.

Consumers should immediately stop using any [Tracker4 avalanche transceivers](#) with serial numbers that start with 21H05 or 21H06. To determine if a unit is affected, look for the serial number inside the battery door. If the serial number begins with 21H05 or 21H06, BCA will replace it with a new unit at no cost. To register for a free replacement unit, complete the [Tracker4 Recall Replacement Form](#).

[GO TO THE TRACKER4 RECALL REPLACEMENT FORM](#)

[Tracker4 Recall Replacement Form](#)

CANADA

K2 Sports Canada

1 Westside Drive, Unit #7
Toronto, Ontario, Canada M9C 1B2
Tel: 866-455-2748

[Tracker4 Recall Replacement Form](#)

EUROPE

K2 Sports Europe GmbH

Seeshaupter Str.62
82377 Penzberg, Germany

[Tracker4 Recall Replacement Form](#)

NORWAY

K2 Norway Madshus

Industriveien 29
2836 Biri, Norway
Tel: 0047 61 13 43 00

[Tracker4 Recall Replacement Form](#)

JAPAN

K2 Japan Corporation
6F TMM Bldg.
1-10-5 Iwamoto cho, Chiyoda-ku
Tokyo Japan 101-0032
Tel: +81-3-5809-1904

[Tracker4 Recall Replacement Form \(Japan only\)](#)